



Dear [Dental Assistant Name],

I would like to thank you for the fabulous job you had done when I visited the dental clinic for my crown replacement.

You are already aware I am a somewhat panicky patient affected by some unpleasant memories during my childhood when I had gone for my dental treatment. The incident led to me avoiding visiting a dental clinic for several years since then.

However, ever since I visited your dental clinic, I have always found you and the other team members going out of your way. You and your team made the experience as pleasant as possible for me. When I visited the clinic recently for my crown replacement, I was highly impressed with the way you spent your time explaining the entire process to me.

You described each step thoroughly and followed up via the front office people for follow-up calls to make sure everything was alright. While the procedure was a lengthy one, I can assure you that it was pain-free.

I am excited and happy with the end result because the new crown fits snugly. My friends and family members cannot even find out where the crown is fitted. I am also thrilled with the tooth whitening procedure at the clinic recently. My teeth now have an excellent all-around new look. The treatment was one hundred percent worth it!

Kind regards

[Your Name]